

Return bill

You can change the products within 14 days after sending with us or return the products. Exchange is possible without problems, however - you having to bear the postage. Places the postage as cash with into your sending back. The height of the postage can you request by email or phone. CDs, LPs or DVDs are impossible to exchange, except for it consists a defect at the product that was caused through us. That is because of non-favors recording media and videos can not be changed.

Customer No.: **1st name:** **Name:**

Invoice No.: **phone (during the day):** **eMail:**

Reason of returning: (one cross)

wrong article, I ordered:

erroneous product - error description:

supplied wrong size, I wanted:

I don't like product or other reasons:

What can we do for you?

Please exchange the product. If it's not an erroneous product, include shipping cost cash in the parcel.

I ask for substitute product (Shipping costs is included cash):

I ask for returning back the money to my bank account:

Account owner: IBAN:

BIC/SWIFT code: Bankcity:

Remarks:

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Send products to our warehouse:

BANDWORM Records e.K. | Grosse Diesdorfer Str. 249 | 39108 Magdeburg | Germany

Important:

1. We only accept stamped parcels!!!
2. In case of erroneous deliveries we take over the postage, please contact us before(!) return: order@bandwormrecords.de
3. We only take back (especially textiles) products, which are non-worn and non-washed.

Date: Signature: